



November 12, 2020

Dear Family Members and Friends,

Maine Centers for Disease Control updated the new case rates for all Maine Counties earlier today. The new case rate/per 10,000 in Kennebec county has increased to 20.77. Unfortunately, in accordance with DHHS guidance listed below, this means that Hillside Terrace cannot allow visits, other than compassionate care visits. We are cancelling any visits previously scheduled.

Maine CDC updates these statistics weekly. We will advise you of any changes.

**DHHS Guidance for Allowing Visitation**

- The new case rate for the county in which the facility is located is less than 16/10,000 tested for the past 28 days;
- There has been no COVID positive case (residents or personnel) in the facility in the past 14 days; and
- The facility is not currently in outbreak status.