



November 2, 2020

Dear Family Members and Friends,

This past Thursday, October 29th Cape Memory Care conducted a round of universal COVID-19 testing of all residents and all staff members.

We received the results of the comprehensive testing this afternoon and learned that one staff member tested positive for COVID-19.

Our top priority is the well-being of the residents we serve, and we realize this news may cause you concern. To help bring peace of mind to you, the loved ones, we are sharing the following information.

The staff member who tested positive last worked in the community ten days ago on Friday, October 23rd. This person has been self-quarantining since learning on Saturday, October 24th of a possible close contact with a COVID-19 positive individual. When we were notified of the potential close contact, we immediately conducted universal testing of all residents and all staff on Sunday, October 25th and tested again on Thursday, October 29th.

We are pleased to report that all other resident and staff tests, taken on Sunday, October 25th and again on Thursday, October 29th, came back negative.

We continue to screen all staff before each shift, as we have for the past seven months, and we have increased the frequency of daily resident health monitoring.

Out of an abundance of caution, we will be conducting yet another round of universal testing of all staff as well as all residents this Wednesday, November 4th and will communicate information related to the results as soon as they are available.

We appreciate your support as we work diligently to keep the residents we serve safe and to make each day the best day possible.