



Dear family and friends,

The following is an update on the COVID-19 occurrence at Woodlands Memory Care of Rockland as of 6:00pm on Sunday November 1st.

We have now completed three rounds of universal testing of all residents and all staff in the past ten days.

The latest results from Thursday's tests arrived tonight, as we have confirmed an additional seven COVID-19 positive residents and one COVID-19 positive staff member.

This brings the total number of COVID-19 positive individuals associated with Woodlands Memory Care of Rockland to fifteen residents and three staff.

While we expected some of these tests results from Thursday to come back positive, simply because of the nature of this virus and the realities of memory impaired individuals living in a congregate setting, it is nonetheless difficult news.

The safety and well-being of the residents we serve remains our highest priority. We continue to follow guidelines and safety protocols set forth by the CDC and continue to actively monitor residents for any signs of new or worsening symptoms.

In addition, we have taken further steps to best meet the evolving needs of the residents we serve during this time.

- **A group of dedicated staff members from other communities within our organization** have been assigned to Woodlands Memory Care of Rockland for the next two weeks (or longer if necessary) to provide additional support and supplement the staff who are temporarily out due to their positive test results.
- We have contracted with **Maine Health Care at Home** to provide a **Registered Nurse** to be onsite, or check in as needed remotely **via video telehealth**, to provide **daily assessment services** for COVID-19 positive as well as symptomatic residents alike.
- All residents who have tested positive for COVID-19 have received a physician order for personal **home health skilled nursing services**. This service will provide additional **health monitoring** and **support** while working with both the resident's primary care physician as well as community staff on **symptom management**.

We are sensitive to the heightened concern shared by all those associated with Woodlands Memory Care of Rockland during this outbreak, so we will continue to provide you with open and timely updates as they become available.

Thank you again for your continued consideration, support and encouragement.