



October 27, 2020

Dear Families and Friends,

I am writing to update you on the COVID-19 occurrence at Woodlands Memory Care of Rockland.

As you know, we conducted universal COVID-19 testing of all residents and all staff on Thursday, October 22nd. We received the results of those tests on Saturday, October 24th and learned that one of our staff members had tested positive for COVID-19. In addition, that afternoon we also learned that a resident had tested positive for COVID-19 while at Pen Bay Medical Center. Immediately we arranged a second round of universal testing for all residents and all staff members which subsequently occurred on Sunday, October 25th. We received results from a separate resident, also at Pen Bay Medical Center, who tested positive for COVID-19 on Sunday.

The full results from Sunday's tests arrived today and we have confirmed an additional six COVID-19 positive residents and one COVID-19 positive staff member.

This brings the total number of COVID-19 positive individuals associated with Woodlands Memory Care of Rockland to eight residents and two staff as of 1:30pm today.

Resident safety is our absolute top priority. While this is unwelcome news, we have been preparing for this type of outbreak. We have implemented our COVID-19 response plan and are working directly with a dedicated team of professionals at Maine CDC.

The residents who have tested positive for COVID-19 are being cohorted in specific sections of the building to most effectively isolate them from non-positive residents, while maintaining memory care best practices.

Employees who test positive will be out of work until fully recovered and cleared by medical personnel for return.

We will be conducting a third round of universal testing this Thursday, October 29th. While our hope is that we receive positive news from that testing, past experience tells us that we should be prepared for additional positive cases simply based on how quickly and quietly the virus progresses.

We know that you are concerned and will have questions. Kathleen Olsen, Acting Administrator, will continue to provide updates as they become available.

We at Woodlands Memory Care of Rockland appreciate your overwhelming support and understanding, as we continue to be highly attentive to the new and unprecedented needs of the residents we serve.

Sincerely,

Matthew L. Walters
Managing Member

For updates and information please visit: <https://www.woodlandsmaine.com/rocklandresponse/>