



October 22, 2020

Dear Family Members and Friends,

As promised last week, this letter serves as an update on our progress in preparing for limited pre-scheduled indoor visitation.

This week each of the Woodlands Senior Living communities initiated the process for completing required baseline COVID-19 testing of employees and residents. All employee and resident test results must be received back by the community prior to moving to the next step. As you might imagine, it is taking a fair amount of time to collect all of the samples and deliver them to the State of Maine lab, where the turnaround time is approximately 72 hours.

While we continue to work through the COVID-19 testing, we are also finalizing procedural details and are providing education to our managers. It is certain that strict visitor protocols will be in effect during inside visitation, to ensure safety of residents, employees and visitors alike.

We appreciate your cooperation as we continue our best efforts to keep residents and employees safe, and are looking forward to soon reuniting residents and loved ones under our roof.