



March 15, 2020

Dear Family / Friends,

The Centers for Disease Control (CDC) has recently elevated their guidance to long-term care facilities for limiting the transmission of COVID-19 (Coronavirus) as it relates to visitors.

Because of the ease of spread in a long-term care setting and the severity of illness that occurs in residents with COVID-19, **the CDC is instructing that facilities should immediately restrict all visitors and non-essential personnel to their facilities** except in certain compassionate care circumstances, such as end of life situations.

Therefore, to best protect the health and safety of the residents we serve, and in accordance with the most recent CDC guidance, **Woodlands Senior Living will no longer permit non-essential visitors to enter our communities at this time.**

We are sensitive to the inconvenience or unease this may cause for residents and family/friends alike. Please know, we are developing alternative options to stay connected with loved ones – including the use of video chat applications like Skype – and will communicate those opportunities to you as they become available.

At Woodlands Senior Living, the wellbeing of the residents we serve has been, and always will be, our highest priority.

We appreciate your understanding and support as we continue to work hard at limiting potential exposure to COVID-19 within our communities.

We will continue to post important updates on our website at www.woodlandsmaine.com/communityhealthupdates.

Sincerely,

Matthew L. Walters
Member & Chief Operating Officer